



Title III-B Service Definitions Effective 01.01.2014

1. *Chore* (One hour) – Assistance such as heavy housework (including but not limited to washing floors, windows and walls; basic home maintenance; or moving or removal of large household furnishings and heavy appliances), yard work or sidewalk maintenance for a person. Requires NAPIS Registration.
2. *Homemaker* (One hour) – Assistance such as preparing meals, shopping for food and other personal items, managing money, answering or making telephone calls or doing light housework (including but not limited to laundry). Requires NAPIS Registration.
3. *Transportation* (One one-way trip) – Provision of a means for going from one location to another. Does not include other activity.
4. *Assisted Transportation* (One one-way trip) – Provision of assistance, including escort, to a person who has difficulties (physical or cognitive) using private or public transportation. The trip may include assisting the older individual in preparation for the trip, assisting the older individual from their place of residence into the transportation vehicle, assisting the older individual from the transportation vehicle to the destination (such as the doctor’s office), staying with the older individual at the point of destination, assisting the older individual from the destination into the transportation vehicle, assisting the individual from the transportation vehicle into their place of residence and carrying packages into the residence. Requires NAPIS Registration.
5. *Counseling* (One session) – Via interview, discussion or supportive listening to advise and to enable the other person and/or their family to resolve problems or to relieve temporary stress. May be done on a 1-to-1 basis or on a group basis.
6. *Legal Assistance* (One hour) – Provision of legal advice, counseling and representation by an attorney or other person acting under the supervision of an attorney. Does not include legal education.
7. *Legal Education* (One session) – A presentation to inform older persons of their legal rights/benefits and how to access the legal system.
8. *Telephone Reassurance* (One call) – Regular telephone contacts with isolated older persons or family caregivers to insure continued well-being of the individual and to provide social contact.