

Title III Service	Unit	MBA Service Definition	Registered	MNRAAA Priority
Chore	1 hour	Performance of heavy household tasks (including but not limited to washing floors, windows and walls; basic home maintenance; or moving or removal of large household furnishings and heavy appliances) provided in a person's home and possibly other community settings. Tasks may include yard work or sidewalk maintenance in addition to heavy housework.	Yes	Yes
Homemaker	1 hour	Performance of light housekeeping tasks provided in a person's home and possibly other community settings. Task may include assistance such as preparing meals, shopping for food and other personal items, managing money, answering or making telephone calls /other electronic communication or doing light housework (including but not limited to laundry).	Yes	Yes
Assisted Transportation	1 one-way trip	<p>Services or activities that provide or arrange for the travel, including travel costs, of individuals from one location to another.</p> <p>This service includes escort or other appropriate assistance for a person who has difficulties (physical or cognitive) using regular vehicular transportation. Provides a gentle arm for assistance from the first door of the rider's residence, to any type of vehicle and from</p>	Yes	Yes

		the vehicle to the first door of the destination. Assistance with mobility devices and other types of assistance to ensure the older individual is supported within this service delivery.		
Transportation	1 one-way trip	Provision of a means for going from one location to another. Does not include other activity.	No	Yes
Legal Assistance	1 hour	Legal advice and representation provided by a licensed attorney in good standing to older individuals with economic or social needs as defined in the Older Americans Act, Sections 102 (a) (23 and 24) and in the implementing regulation at 45 CFR Section 1321.93. Legal service includes, to the extent feasible, counseling or other appropriate assistance by a paralegal or law student under the direct supervision of a licensed attorney in good standing lawyer and counseling or representation by a non-lawyer where standing permitted by law and counseling or representation by a non-lawyer where permitted by law. (Source: OAA) Service providers shall target individuals with the greatest economic or social needs; however, income information may not be required as a precondition of receiving services from provider. Does not include community legal education.	As per definition of Restricted Service	Yes

<p>Information Assistance</p>	<p>1 contact</p>	<p>A service that:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Provides the individuals with current information on opportunities and services available to the individuals within their communities, including information relating to assistive technology;</li> <li><input type="checkbox"/> Assesses the problems and capacities of the individuals;</li> <li><input type="checkbox"/> Links the individuals to the opportunities and services that are available;</li> <li><input type="checkbox"/> To the maximum extent practicable, ensures that the individuals receive the services needed by the individuals, and are aware of the opportunities available to the individuals, by establishing adequate follow-up procedures; and</li> <li><input type="checkbox"/> Serves the entire community of older individuals, particularly—older individuals with greatest social need; older individuals with greatest economic need; and older individuals at risk for institutional placement.</li> </ul> <p>Information and assistance topics include, but are not limited to: Medicare, long-term care insurance, prescription drug programs, forms assistance and pension rights.</p>	<p>No</p>	<p>No</p>
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		Information and assistance services can be provided through county coordinators on aging, Senior Linkage Line, or individual advocacy.		
Self-Directed Supportive Services	N/A	Services and supports directly chosen and purchased by an individual through using an individual budget allocation to meet their identified supportive service needs.	Yes	No
Home Modification <i>Additional policies and requirements shall be implemented.</i>	1 project	Home Modification: Physical adaptations to the home that are necessary to ensure the health and safety of an individual or that enables the individual to function with greater independence in their home.  Up to \$500 of Title III-B or III-E Supplemental funds may be spent per client at the discretion of the AAA. Proposed projects using between \$501 and \$1,000 may be submitted to MBA through a waiver request. No home modifications above \$1,000 may be considered. See Supportive Services Policy.	No	No
Consumable Supplies	1 delivery	Provision of consumable supplies or material aid to an older adult to meet basic necessities such as groceries, cleaning supplies, incontinence items or personal protective equipment (PPE) (i.e., masks, disposable gloves, face shield).	No	No

<p>Consultation</p>	<p>1 hour</p>	<p>Assistance provided to an individual who is seeking support services to enable them to live independently in their own home. May include assistance in setting goals, identifying needs, determining potential sources of support (informal and formal), and determining if private pay for services is an option. This assistance may also include support planning (the development and implementation of a self-directed service option) and/or the development of a risk management action plan.</p>	<p>No</p>	<p>No</p>
<p>Counseling</p>	<p>1 session</p>	<p>Via interview, discussion or supportive listening to advise and to enable the other person and/or their family to resolve problems or to relieve temporary stress. May be done on a 1-to-1 basis or on a group basis.</p>	<p>No</p>	<p>No</p>
<p>Education/Training</p>	<p>1 session</p>	<p>Providing formal or informal opportunities for individuals to acquire knowledge, experience or skills. Includes individual or group sessions designed to increase awareness in such areas as crime or accident prevention; promote personal enrichment, for example, through continuing ed; to increase or gain skills in a specific craft, trade, job or occupation. Does not include wages or stipends.</p>	<p>No</p>	<p>No</p>
<p>Guardianship</p>		<p>Performing legal and financial transactions on behalf of a client based upon a legal transfer or responsibility (e.g., as part of</p>	<p>No</p>	<p>No</p>

		protective services). Includes conservatorship.		
Community Legal Education	1 session	<p>A presentation for older adults by an individual authorized to provide legal assistance, which informs individuals about legal rights or benefits and how to access legal services statewide.</p> <p>A session may include various formats, including the following:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> A virtual presentation (if recorded, it only counts the first time it is presented);</li> <li><input type="checkbox"/> An in-person session, with an opportunity for participants to ask questions; or</li> <li><input type="checkbox"/> A newsletter, which counts as one session at the time of publication, provided that readers may pose follow up questions or offer feedback.</li> </ul>	No	Yes
Outreach	1 contact	Interventions initiated by an agency or organization for the purpose of identifying potential clients (or their caregivers) and encouraging their use of existing services and benefits. [Note: service units for outreach refer to individual, 1-on-1 contacts between a service provider and an elderly client or caregiver. An activity that involves a contact with several current or potential clients/caregivers (what is considered group services) should not be counted as a unit of outreach.]	No	No

Special Access	1 hour	Activities that link elders to community and government services that are not easily accessible due to language and/or cultural barriers.  Individual services - information and referral, advocacy, outreach, phone contact, escort, translation, home visit, form completion, and service coordination.	Yes	No
Technology	1 project	Technology that enables an individual or family caregiver to improve their ability to perform activities of daily living; perceive, control, interact or communicate with their environment; monitor for safety or self- management of chronic conditions; or facilitate safe medication use.	No	No
Telephone Reassurance	1 call	Regular telephone contacts with isolated older persons or family caregivers to ensure continued well-being of the individual and to provide social contact.	No	No
Visiting	1 visit	Providing regular visits to isolated, homebound or institutionalized elderly to reduce their isolation and loneliness. Letter writing, reading letters and conversation and typical activities of friendly visitors.	No	No

Older Americans Act Title III-B funding cannot be used for case management, adult day services, personal care assistance, and multi-purpose senior centers.